

# How-To Create An Online Buyback Quote

Use this comprehensive, step-by-step guide to participate in the nation's leading buyback program.

## Visit Your Online Bookstore

Click the "Sell My Books" tab. You must log in using your username and password. A list of your recently purchased textbooks will appear. This list displays which books have buyback value and how much money you can expect to earn from those books. You may select which titles you wish to sell and may include additional books by inserting the ISBN.

## View Customer Loyalty

If you have previously purchased your books from the Online Bookstore, those books will be listed, along with their buyback value. A Customer Loyalty Bonus on qualifying books will also be included, along with the corresponding buyback price.

## Are You A New Customer? Please Register

If you are a new customer of MBS, you must create a username and password. To sell back your books, you must first enter each corresponding ISBN. Click "Continue" to proceed. You will be asked to create an account before continuing. When creating a new account, be sure to write down your password for future reference to take advantage of our Customer Loyalty and Guaranteed Buyback programs. Double check to make sure all the information you entered is correct.

## Confirm Mailing Address OR PayPal™ Account

Once your buyback cart has been created, confirm your mailing address and agree to the Terms and Conditions. In addition, we can credit your PayPal account with the buyback amount. If you choose PayPal, please make sure you accurately enter the email linked to your PayPal account.

## Finalize Your Quote

Select "Finalize My Buyback Quote" to complete your quote. A quote is not finalized until it includes a quote number and expiration date. Your finalized quote is available by clicking the button on the confirmation page.

## Print Your Quote

Print your final quote. Please include your quote with the books you plan to sell back. It is advised to keep a copy for your records.

## Print Your Pre-Paid Shipping Label

After you finalize your quote, we will email you a UPS pre-paid shipping label. Be sure to place this on the package you are sending to MBS for free shipping.

## Ship Items To MBS

Be sure to secure all textbooks, course materials, and copies of your buyback quote in the package you are sending to MBS. All too often, we won't be able to purchase textbooks back because the parcel will get damaged in transit. These types of damage can be attributed to poor packing.

## Wait for Your Money

After your books have been processed, you will receive another email confirming their value. A check will be sent to your mailing address or we will credit your PayPal account. Please allow approximately 2 to 4 weeks for the entire process to occur.

## \*Please Note:

You will not receive payment for books that do not meet our minimum standards of quality. If you are unsure of whether or not your book is acceptable, simply ask yourself if you would be satisfied if we sold it back to you. If for some reason we deem one of your books unacceptable, we can return it at your expense.

## Have Questions?

Call 1.800.325.3252 or email VB@mbsBooks.com to speak with a customer service representative.

# Common Buyback Terms

## Acceptable Book Conditions:

All books must meet our minimum standards of quality. We will not purchase books with water or fluid damage, a severely damaged binding or spine, excessive writing, and missing or torn pages and cover. If you would purchase the book in subsequent academic terms, MBS will probably purchase the book from you.

## Buyback:

The act of purchasing textbooks and course materials back from you. MBS has one of the largest buyback programs in the nation.

## Buyback Check:

One method in which you'll receive buyback money from MBS. Please allow 2-4 weeks for the entire process to occur—we'll email you when your check is in the mail.

## Customer Loyalty:

MBS will give you an additional loyalty bonus for in-demand textbook titles if you purchased them from us and are selling them to us. Customer loyalty follows this equation: Buy from us + Sell to us = Loyalty Bonus (more money at buyback).

## Secure Packing:

Please remember to secure your books along with your online-generated buyback quote(s) to ensure a successful delivery to MBS. Remember to pack your buyback quote and the books you intend to sell.

## Online Buyback:

Your school's official textbook buyback program, MBS's Online Buyback program is one of the nation's leading buyback programs you can sell back your textbooks with confidence.

## Guaranteed Buyback:

On some of our popular textbook titles, we can guarantee you a buyback price at the time of purchase—prices remain valid for the entire academic term. This buyback price will include your Customer Loyalty Bonus. Your family can now budget for the entire academic term and know upfront the true cost of owning a particular textbook title.

**Have questions?** Contact one of our friendly customer service representatives by calling 1.800.325.3252 or email us at [VB@mbsBooks.com](mailto:VB@mbsBooks.com).

## ISBN:

International Standard Book Number, is typically located on the back of the textbook. Each textbook has its own unique ISBN for quick and easy identification.

## MBS:

Your school's official textbook provider. We pride ourselves on the fast, accurate delivery of course materials to our students and their families while upholding the highest level of customer service standards.

## My Account:

This is a section of the online bookstore that can be accessed at any time. Typically, users will access this section to reprint a buyback quote if it is lost or misplaced.

## PayPal™:

One method in which you may receive buyback money from MBS. If you choose to have your PayPal account credited, make sure to enter the email address linked to your PayPal account to ensure accurate delivery of buyback funds.

## Quote:

You must create a quote in order to sell books back to MBS. By creating your quote online, you are essentially "locking-in" your books to be sold back to us. Our system will anticipate the arrival of your books, and assuming they meet our acceptable book conditions, you should receive all the money you were quoted. Please note: a quote is not final until you receive an email confirmation with a quote number and expiration date. Your buyback quote remains valid for 30 days.

## Online Bookstore:

Your school's official bookstore. A unique Web site where you can purchase textbooks, sell back your textbooks, and order ancillary materials, all organized according to your individual course schedule. We work closely with your school to make the ordering and buyback processes as easy as possible.